

From: ADIOnlineCorrespondence
Sent: 22 March 2021 14:04
Subject: Update issued to the Industry on 22/03/2021

To All Approved Driving Instructors and Approved Motorcycle Instructors

Following the Executive's review of COVID-19 restrictions on 16 March, **driving instruction and theory and practical driving tests remain suspended. This will be subject to a further review by the Executive on 15 April 2021, and we will update you again after that.**

We will soon be contacting those customers with practical driving tests booked in April, providing them with advice and guidance about how to cancel and re-book a new appointment. They can reschedule their test up until the week before their scheduled test date. If they haven't done so by then, we will cancel their test and refund their payment. Practical driving tests can be rescheduled at <https://www.nidirect.gov.uk/articles/book-view-change-cancel-your-practical-driving-test>

Similarly, **customers whose theory test is scheduled between 2-18 April inclusive** will have their test automatically rescheduled into a 'virtual test centre', which will temporarily hold an appointment for affected customers. Customers should visit <https://www.nidirect.gov.uk/services/book-change-or-cancel-your-theory-test-online> to reschedule this temporary placeholder appointment to a preferred date, time and location or cancel to get a full refund. We are working closely with the theory test provider to ensure that as soon as the date for the resumption of driving tests is agreed by the Executive, additional theory test appointments will be made available through a combination of extended opening hours and an additional temporary test centre to help address the backlog.

Motorcycle instruction and motorcycle practical tests continue to be unaffected by the extended suspension.

Further information on the Regulations can be found at <https://www.nidirect.gov.uk/articles/coronavirus-covid-19-regulations-guidance-what-restrictions-mean-you> should you require it.

We'll continue to keep you updated.

Regards,

Registrar and Head of Driver and Vehicle Standards

**Department for Infrastructure/ Driver and Vehicle Standards/ ADI & AMI
Section/**

66 Balmoral Road, Malone Lower, Belfast, BT12 6QL/



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